



SUMMIT TECH
PARTNERS

Managed IT Services

In most small to mid-size businesses, either the business owner or an office manager is usually tasked with all the technology. **Everything.**

- If they need a phone system, they go buy it
- If they need a printer, they go buy it
- If they need a laptop, they go buy it
- If the Internet is down, fix it.

This is not a recipe for success.

Summit Tech Partners brings a team of IT experts to every small and mid-size business engagement. You receive enterprise-level experience to manage your entire IT infrastructure. Our solutions lower your CAPEX, and lower capital expenditure increases available investment dollars for new hires, marketing events and other areas which will increase your top line!

Summit Tech Partners can help you with all the technical needs any small business will encounter:

- Communication platforms – both phone and e-mail
- Data backup and archiving
- Systems integration
- Platform integration
- The cloud
- Device management and security
- Payment systems
- Hosted solutions
- Site security

Strategic Focus helping our clients

- Meet their Business Objectives
- Contain / Reduce IT Cost
- Re-deploy Key Resources
- Focusing on Core Competencies
- Improve Service Levels and Quality
- Improve development time-frames
- Meet Critical Schedules

Managed IT Services provides:

- Packaged offerings
- Fixed monthly fees
- Experienced managers and technical consultants
- Predictable SLA's through remote monitoring & support

Program Benefits

- Improvements of your staff's productivity because our services allow them to re-focus their efforts on project work and on strategic initiatives.
- Decrease your average support cost per employee and minimize your downtime due to desktop/laptop management as part of the managed services offering. Spyware has become the number one problem in Small Business environments. How you address this can greatly affect your organization.
- Eliminate the need for building and maintaining infrastructure for providing comprehensive desktop/laptop maintenance services.

The Summit Tech Partners Difference

The success of an IT Services organization depends on its ability to locate, manage and retain top technologies, processes, methodologies and talent. At Summit Tech Partners, we make it our business to research best in class enterprise solutions and make them available for the small to medium size business.

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